



The Visible Employee: Using Workplace Monitoring and Surveillance to Protect Information Assets—Without Compromising Employee Privacy or Trust

Jeffrey M. Stanton, Kathryn R. Stam

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For business owners, managers, and IT staff interested in learning how to effectively and ethically monitor and influence workplace behavior, this guide is a roadmap to ensuring security without risking employee privacy or trust. The misuse of information systems by wired workers—either through error or by intent—is discussed in detail, as are possible results such as leaked or corrupted data, crippled networks, lost productivity, legal problems, or public embarrassment. This analysis of an extensive four-year research project conducted by the authors covers not only a range of security solutions for at-risk organizations but also the perceptions and attitudes of employees toward workplace surveillance.

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