



Consumer ADR in Europe (Civil Justice Systems) (Hardback) - Common

By (author) Iris Benoehr, By (author) Naomi Creutzfeldt-banda By (author) Christopher J.S. Hodges

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This is the first systematic comparative study into how consumer ADR systems (usually ombudsmen and mediateurs) work, the differing national architectures within which they operate and how they can be improved. This is a ground-breaking work that will have a major impact on European legal systems.

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