Crash Course in Reference

Charlotte Ford

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Designed for the librarian in a small public library or a quick review for those offering reference services.This introductory book is a basic review of reference services in public libraries. It includes tips on locating resources in both print and online formats, makes suggestions for purchases and maintenance of the reference collection, reviews the ethical aspects of providing information to all patrons, and provides information on how to join a network of reference librarians who can assist you when you cannot find an answer. A basic explanation of reference services for those with little formal LIS training working in small rural libraries or others who have been working in other areas and wish to brush up on their skills, this author provides an introduction to reference services including search strategies.

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